

Telekom Malaysia Berhad

Environmental Management Policy

Version 1.0, 2024



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1. Introduction

As the nation's foremost provider of connectivity, digital technology and convergence solutions, TM and its subsidiaries' ("**TM Group**") recognises the impact of our operations on the environment and Climate. To this end, we are committed to managing relevant environmental and Climate Change risks and opportunities across our operations to ensure long-term business resilience.

This policy is to be read in conjunction with TM's Code of Business Ethics, Sustainability Policy and Sustainability Supply Chain Policy.

2. Objectives

This Policy outlines our commitment and approach to environmental, including Climate Change stewardship and sets forth the principles that guide environmental management across our operations.

3. Scope of this Policy

- 3.1 This Policy applies to the Employees and Business Partners of TM Group.
- 3.2 Adherence to this policy aligns with TM's core values and supports our environmental and Climate-related goals.

4. Governance

- 4.1 We regularly review our processes and procedures to align and comply with all relevant environmental laws, regulations, and standards applicable to our business.
- 4.2 As part of our sustainability governance process, TM's Sustainability Committee, which comprises members of our top Management, oversees progress of our environmental and Climate-related targets and performance, with regular updates to the Board Risk and Investment Committee, and TM's Board of Directors accordingly.
- 4.3 Environmental and Climate-related key performance indicators are assigned to relevant members of TM Group's top Management and business units to ensure necessary accountability and operationalisation.

5. Our Commitment

While we continue to uphold our strategic role in building an inclusive Digital Malaysia, we recognise the need to manage the following environmental impacts arising from our business:

- 5.1 Energy and Climate Change Management
 - 5.1.1 Continuously optimise energy consumption, and invest in viable low-carbon technologies and renewable energy sources;



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- 5.1.2 Work together with our Business Partners to minimise negative impact to the environment and Climate Change;
- 5.1.3 Optimise material sourcing processes and cost reduction strategies to enhance efficiency, sustainability, and stakeholder value;
- 5.1.4 Integrate Climate-related transition and physical risks into TM Group's Enterprise Risk Management to facilitate effective business continuity planning;
- 5.1.5 Continuous improvement in managing and minimising our emissions to support and align with Malaysia's path to Net Zero Emission by 2050;
- 5.1.6 Measure and disclose our GHG emissions in alignment with the GHG Protocol Corporate Accounting and Reporting Standard¹.

5.2 Water Management

- 5.2.1 Prioritise the efficient use of water via tracking, monitoring and optimizing water consumption;
- 5.2.2 Explore viable solutions to reduce water usage including but not limited to water re-cycling and re-use, and rain water harvesting.

5.3 Waste Management

5.3.1 Prioritize waste reduction efforts via automation, recycling, avoiding the

- use of single-use plastics and where possible, reducing packaging and paper waste;
- 5.3.2 Ensure compliance with relevant regulations regarding the handling, storage, transportation, and disposal of scheduled and solid waste to prevent environmental contamination;
- 5.3.3 Where feasible, promote circularity through recyclability, durability and reparability for as long as possible to reduce the need for sourcing of new resources.

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¹ The GHG Protocol Corporate Accounting and Reporting Standard provides requirements and guidance for companies and other organizations preparing a corporate-level GHG emissions inventory. The standard covers the accounting and reporting of seven greenhouse gases covered by the Kyoto Protocol – carbon dioxide (CO2), methane (CH4), nitrous oxide (N2O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs), sulphur hexafluoride (SF6) and nitrogen trifluoride (NF3)



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6. Awareness, Education and Collaboration

- 6.1 TM continuously promotes awareness, education and training to our Employees, on environmental issues and the environmental effects of our business.
- 6.2 Where relevant, we shall continue to communicate our environmental objectives and direction to all Employees, Investors, Business Partners and other key stakeholders.
- 6.3 Explore and pursue viable collaboration opportunities to develop and/or offer industry-focused solutions that support our customers' environmental and Climate-related goals.

7. Abbreviation and Definition

- 7.1 Unless otherwise required and save as specifically defined in this document, abbreviations defined in the Sustainability Policy shall have the same meanings when used in this document:
 - (a) GHG Green House Gas;
 - (b) TM Telekom Malaysia Berhad.
- 7.2 Brief explanation of terms used throughout the documentation is as follows:
 - (a) Business Partners for the purpose of this Policy shall mean suppliers/vendors, service providers, contractors (including subcontractors), joint venture partners or others acting for or on behalf of TM Group;
 - (b) Climate Change is defined as a change of climate, which is attributed directly or indirectly to human activity that alters the composition of the global atmosphere and which is in addition to natural climate variability observed over comparable time periods²;
 - (c) Employee as defined in Paragraph 2.1 of TM Code of Conduct and Business Ethics:
 - (d) Management as defined in Paragraph 2.1 of TM Code of Conduct and Business Ethics;

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² Per definition given by the Malaysian Meteorological Department of the Ministry of Natural Resources and Environmental Sustainability: https://www.met.gov.my/en/pendidikan/perubahan-iklim-and-kesan-rumah-hijau/.



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(e) TM Group means TM and all its subsidiaries within TM's group of companies, which includes all companies in which TM whether directly or indirectly has controls over such companies³.

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³ Per definition under TM's Constitution: https://tm.listedcompany.com/misc/MnA_TM.pdf