

SUMMARY

We are pleased to present TM's Integrated Annual Report (IAR) 2025. This report is a testament to our commitment to providing stakeholders with a comprehensive understanding of our financial and non-financial achievements. It is designed to enable an assessment of the value we have created and delivered throughout the year.

TOTAL DIVIDEND PAYOUT

RM1.2 billion
31.0 sen per share

2025

FINANCIAL HIGHLIGHTS

TOTAL REVENUE

RM11.9 billion

PATAMI

RM1.7 billion

EBIT

RM2.0 billion

BUSINESS HIGHLIGHTS

>750,000 km

Domestic fibre cables

>400,000 km*

across **39** submarine cable systems


6 Data Centres

(5 in Malaysia and 1 in Hong Kong)

26

Points of Presence (PoPs)

Drove hybrid cloud-adoption for large-scale enterprises

 * Details of the submarine cable systems can be found on pages 16 to 19.

OUR CUSTOMERS



Business-to-Consumer (B2C)

3.2 million

Fixed broadband customers*

>400,000

MSME customers

>1.1 million

Fixed broadband customers subscribing to mobile and content services^



Business-to-Business (B2B)

>2,000

Government customers

>5,000

Enterprises



Carrier-to-Carrier (C2C)

194

Domestic customers

580

International customers

* Comprises B2C, B2B and C2C segments.

^ Customers can opt to subscribe to mobile, content or both. This is in line with our market position as Malaysia's Convergence Champion.

SNAPSHOT

OUR PEOPLE

17,300

Warga TM

>1.1 million hours

Total training hours by employees

33%

Women on the Board

36%

Women in Senior Management

CORPORATE HIGHLIGHTS

ARTIFICIAL INTELLIGENCE



1st telco in Malaysia to receive SIRIM Artificial Intelligence Management System (AIMS) Certification

SUSTAINABILITY

S&P Global ESG

57/100

Highest in the telco industry



3.8



C



4 out of 4 stars

RM3.6 billion

Spent on local suppliers

RM57.4 million

Invested in community impact programmes



A